

# JEREMY A. THOMPSON

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## PROFESSIONAL PROFILE

- United States Air Force (USAF) Cybersecurity officer with 21 years' experience securing networks
- Skilled in Incident Response management, RMF compliance & policy, information risk management.
- Mentors and develops new professionals to the Information Technology (IT) and cybersecurity fields.
- Experience in executive leadership engagement via verbal briefings and written reports.

## SKILLS AND QUALIFICATIONS

Cyber Operations & IT management

DIACAP and RMF package experience

Team and peer leadership, strategic planning

Current TS/SCI with CI Polygraph

DoD 8570 IAT III certification - CISSP

Other certifications: GCFA, GDAT, GSEC, CCNA: CyberOps

## PROFESSIONAL EXPERIENCE

### DIRECTOR OF OPERATIONS, 05/2018 – PRESENT

#### 833RD CYBER OPERATIONS SQUADRON – JOINT BASE SAN ANTONIO, TX

Leads 102 USAF cyber operators while managing a \$2.5 million budget. Manages the execution of the United States Cyber Command-directed strategic multi-year worldwide defensive cyber operation missions with industry and open-source security operations tool kits, training, and equipment.

- Devised and implemented cybersecurity training goals for 3 world-wide incident response teams, beat timeline requirements by 2 months and saved \$122 thousand dollars by removing 8 extra courses.
- Managed training budget and operations schedule; increased engagements by 300% and training event participation from 3 to 17, earning top place 4 times, and top-3 5 times.
- Provides direction for the execution of Intrusion Detection System/Intrusion Prevention System (IDS/IPS) setup and use, log gathering and review, data forensics, and report writing for mission partners.
- Led incorporation of MITRE ATT&CK framework into engagement planning, threat intelligence integration, threat hunting, and response writing.

### DEPUTY DIRECTOR, CURRENT OPERATIONS, 06/2016 – 05/2018

#### 24<sup>th</sup> AIR FORCE – JOINT BASE SAN ANTONIO, TX

Led 5 Airmen in the operational Air Force Cyber Command's response to Presidentially directed missions, project resolution, IT infrastructure support, upgrades changes, and migrations.

- Managed USAF internet gateway upgrade between key stakeholders in 6 DoD organizations, with daily updates, senior executive and congressional briefs, technical solution development and implementation.
- Led the successful \$730 million Win10 migration of over 620 thousand systems for the worldwide force by finding & fixing critical path requirements, daily scrums to remove blockers, and executive engagement.
- Coordinated the migration of 282 websites/apps to secure commercial cloud infrastructure, by utilizing user stories, vision, and change management processes via directive written and oral communications.
- Secured the Army Research Lab as a MSSP, augmenting cybersecurity defenses with 30 more personnel.

### DEPUTY DIRECTOR, EXECUTIVE COMMUNICATIONS, 06/2015 – 06/2016

#### 55<sup>th</sup> WING – OFFUTT AIR FORCE BASE, NE

Developed, briefed, and executed the senior executive's strategic communications and change management strategy, while overseeing award programs, annual evaluations, and projects.

- Wrote and delivered strategic mission briefs to the Secretary of the Air Force, international delegations, and local government representatives.
- Developed and ran town halls, surveys, and focus groups on organizational culture, morale and process improvement areas, for executive focus and engagement leading to 30% improved morale.

- Managed 56 programs and over 300 annual performance reviews with a 97% on-time rate, resulting in 16 higher level and 3 USAF awards.

#### **DIRECTOR OF OPERATIONS, 02/2014 – 06/2015**

##### **55<sup>th</sup> COMMUNICATIONS SQUADRON – OFFUTT AIR FORCE BASE, NE**

Led 220 personnel and managed a \$3 million-dollar budget that supported 9,500 customers in the largest operational Air Force wing.

- Coordinated 24/7 response to “heartbleed” and “shellshock” vulnerabilities disclosure to DISA thru built, executed, and updated POA&Ms for all customers until closure.
- Wrote monthly security reports to higher headquarters, coordinated with lead DoD agency.
- Led organization through 40% personnel layoff by identifying essential functions, creative scheduling and morale maintaining events; recognized with all annual team and individual performance awards.
- Guided unit through 1 domestic violence case and 3 sexual assault cases by utilizing constant, open and fair communication, personal intervention, and supervision realignment.

#### **CYBERSPACE OPERATIONS ANALYST, 05/2011 – 02/2014**

##### **UNITED STATES STRATEGIC COMMAND – OFFUTT AIR FORCE BASE, NE**

Monitored, analyzed, and reported on global critical communications infrastructure for Presidential crisis and contingency conferences. Provided direct IT 24/7 support to 60 personnel.

- Hand-selected for senior executive and VIP support for worldwide training conferences.
- Provided 24/7 direct support to presidential conferences for the executive leadership.
- Overhauled training and exercise support functions; tracked overall training status for all members.

#### **NETWORK MANAGER/HELP DESK MANAGER, 06/2009 – 05/2011**

##### **30<sup>th</sup> SPACE COMMUNICATIONS SQUADRON – VANDENBERG AIR FORCE BASE, CA**

Managed the DoD and Congressional IT and Cybersecurity programs for the 30th Space Wing. Led 12 Airmen providing IT support to over 3,000 customers and VIPs.

- Protected 12 space launches with key leadership engagement to address internal and external network threats.
- Managed STIG and SRG implementation and adherence for DoD & foreign space launches.
- Coordinated outage and technical assistance with Tier-2 & Tier-3 support agencies.
- Aced external cybersecurity audit leadership, with 0 major findings by building and leading scratch team of new cybersecurity professionals in only 3 weeks.
- Notified executive leadership weekly of the status of all operational systems.

#### **NETWORK ADMINISTRATOR ROUTING/SWITCHING, 02/1999 – 06/2009**

##### **UNITED STATES AIR FORCE – MULTIPLE LOCATIONS**

Managed long-haul, foreign and battlefield communications networks. Installed, re-configured, maintained, upgraded, and decommissioned all levels of networking devices. Qualified shift supervisor, responsible for up to 10 technicians and accomplishing daily tasks ensuring 99.999% network availability.

- Built 3 training programs for long-haul communications, routing and switching, basic Linux usage and Windows administration.
- Re-engineered two classified base-network routing plans improving efficiency 32% and doubling number of customers served.
- Configured and installed network logon RADIUS and Cisco TACACS+ security services.
- Identified bit-errors from SONET devices causing loss of service between network nodes.

## **EDUCATION**

**MASTER OF SCIENCE, INFORMATION TECHNOLOGY MANAGEMENT, UNIVERSITY OF NEBRASKA AT OMAHA**

**BACHELOR OF SCIENCE, MANAGEMENT/COMPUTER INFO SYSTEMS, PARK UNIVERSITY, MISSOURI**